Things I Wish I Knew Before I Met My Patient:

Listening For The Silent Screams

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Disclosure

I have no actual or potential conflict of interest in relation to this program/presentation.
Men’s Clothing
What Do You Look For First In The Patient’s Chart Prior To Seeing Them?
Healthcare

Hope
Searching For A Signal...
Ms. Ellen Was No Different – Searching For Hope...
...Feel Left Out
...Feel Angry & Jealous
3 F’s: #1 = Family
3 F’s: #2 = Friends
3 F’s: #3 = Faith Community
Research documents that many patients have spiritual beliefs that influence their medical decisions and that a majority of patients, with or without such beliefs, would want their physicians to ask about their beliefs if they were gravely ill.

Additionally, in a study in the Journal of General Internal Medicine, patients who had conversations about religion and spirituality with hospital personnel were the most satisfied with their overall care.

Welcome to Hope.
A good place to find life.
From 7 to 77
21,800 Hours Of Hope/Faith
Eighty-three percent of respondents wanted physicians to ask about spiritual beliefs in at least some circumstances. The most acceptable scenarios for spiritual discussion were life-threatening illnesses (77%), serious medical conditions (74%) and loss of loved ones (70%). Among those who wanted to discuss spirituality, the most important reason for discussion was desire for physician-patient understanding (87%). Patients believed that information concerning their spiritual beliefs would affect physicians' ability to encourage realistic hope (67%), give medical advice (66%), and change medical treatment (62%).

TRUST
“You don’t have to believe what the Patient believes, just make the Patient believe that what they believe is important to YOU!”

~ Corey L. Kennard
The Nature of Trust

“Trust is a Human to Human Experience, NOT a patient to doctor experience!”

~ Corey L. Kennard
Ms. Ellen felt the lack of sensitivity and respect for her faith, but she wanted the entire medical team to know that she knew she would not be living much longer. Why? Because hope for her at this critical moment was not rooted in anticipating a miraculous healing of her body, but in a need for spiritual peace and physical comfort as she approached the end of her life. For some people, hope is not looking for a way out, but for a way through. To Ms. Ellen, the only people who could help her find her “way through” were the members of the medical team. They were her last manifestation of hope. Hope of connecting, of feeling as if she was still an important part of humanity. Hope that her final moments would not be spent merely as a patient but as a human being that once lived a very vibrant and meaningful life. She wanted and desperately needed to express her faith and share her story. This was her desire as a patient and her God-given right as a person. Unfortunately, Ms. Ellen would be robbed of this opportunity as she quietly lay in her bed, now questioning those more than 21,800 hours of hope-filled moments that she had tucked away over the many years of her life for a time such as this.
I Am...
I Am...

Do You Hear Them Screaming?